# Using Uber or Lyft Ride-Sharing Services

### FWS Annual Meeting & Reunion, August 4-6, 2017 Babson College Executive Conference Center, Wellesley, MA

This is often the cheapest and fastest way to get around the Boston area!

### **Estimated Fares:**

Fares differ depending on distance, time, and if you are traveling during prime hours. These rates are set by the companies and the drivers cannot change them. Here are some estimates.

- Logan Airport to Babson Executive Conference Center. \$41 \$99 depending on type of car and traffic. Note that Uber Pool is not available for this trip, so this is the time to coordinate with others heading to the reunion, if you can. Still, other Uber and Lyft services will be cheaper than a cab.
- Woodland T Stop to Babson Executive Conference Center. \$9 \$12 for 4 (UberX) OR \$16-\$21 for 6 people (UberXL).
- Wellesley Commuter Rail Station to Babson Exec Conf Center: \$6 \$8 for 4 (UberX) OR \$10-\$14 for 6 people (UberXL)

## How-To's:

In case you don't yet know how to use these services, here are some basic instructions and information. If you get stuck, just ask a local, since most people who live in cities use these services regularly.

# (1) Sign Up

You can (a) sign up on your browser, at uber.com or lyft.com, or (b) install the app on your mobile phone and sign up from there. You will setup your account with a credit card to which the fare will be charged. Before you request a ride, input your pickup and drop-off locations and you will get a fare quotation. No money exchanged with, and no tips expected by, the drive. You will get a receipt by email. *Note*: If you have a friend "refer" you, each of you will receive a \$20 credit/promo code!

# (2) Book a Ride

- 1. Tap the Uber or Lyft icon
- 2. Input your destination and request a car
- 3. Select which type of ride you want (the cost of any available options will be shown before you request one):
  - a. *UberPool / Lyft Line*: You will share the car with up to four others who are going your general direction. This option is cheapest, though it is sometimes a bit slower. You can have one or two people in your party there is a minimal charge for the second person. Pool drivers generally keep up a lively conversation.
  - b. UberX / Lyft: These carry up to four people and are the most common private option

- c. Select: Higher-end cars
- d. Black: Black town car with seating for 4 people
- e. UberXL / Lyft Plus: Larger car with seating for 6 people
- f. Assist and WAV: Cars equipped to aid those with physical mobility (WAV take wheelchairs)
- 4. Once a driver is assigned to you, he/she will see your first name, phone number and location. You will see his/her name, phone number, make of car and license number. It will tell you have many minutes until pickup and you can watch the car on a map. If you need to call the driver, you may. **Do not start walking -** this confuses the driver.
- 5. Cancelling a Ride: If you have to cancel the ride, you can, but you will be charged between \$5-\$10 if you cancel after 5 minutes.
- 6. You can rate drivers and drivers can rate you but don't worry about this if you are new to the game!